

JOIN NOW - FREQUENTLY ASKED QUESTIONS

QUESTION: What is Join Now?

ANSWER: Join Now is our online membership enrollment process. New members can join using any device with an internet connection (cell phone, tablet, laptop). Join Now is easy, user-friendly, and no paper enrollment form is required. You will be automatically enrolled into our membership system. A copy of your enrollment information will be forwarded to your local association.

QUESTION: How do I get to Join Now?

ANSWER: You can access Join Now in several ways:

- Text Join to 48744
- Scan the QR Code
- Enter the direct URL: <https://join.nea.org/new-hampshire/>
- Visit our website: <https://neanh.org/>



QUESTION: Can I use the back arrow on my browser to return to the previous screen?

ANSWER: NO. If at any point during the process you need to return to a previous screen, use the navigation buttons (BACK or CONTINUE) provided at the bottom of each screen.

QUESTION: I'm a Certified Paraeducator. Should I choose Certified or Education Support Professional as my membership category?

ANSWER: Choose Education Support Professional to ensure membership in the correct local.

QUESTION: I can't find my position listed. What do I do?

ANSWER: Choose the closest match. If you still need help, please give us a call at 603-224-7751.

QUESTION: How do I figure out the correct selection for Hours Worked?

ANSWER: Our chart refers to your individual contracted hours for the year. Most full-time, **school-year** ESPs are in the ESP 75% category (Three Quarters Time).

PROFESSIONAL:

Hours Worked

Please Make a Selection

Please Make a Selection

Full Time

Half Time

Quarter Time

ESP:

Hours Worked

Please Make a Selection

Please Make a Selection

Full Time (>1700 hours)

Three Quarters Time (751 to 1700 hours)

Half Time (401-750 hours)

Quarter Time (400 and less hours)

QUESTION: What does Step 1 or Step 2 mean?

ANSWER: Step 1 = First Step or Starting Base Wage; Step 2 = Second Step or Second Year Wage according to your Collective Bargaining Agreement (not first or second year in the school district or union).

Step

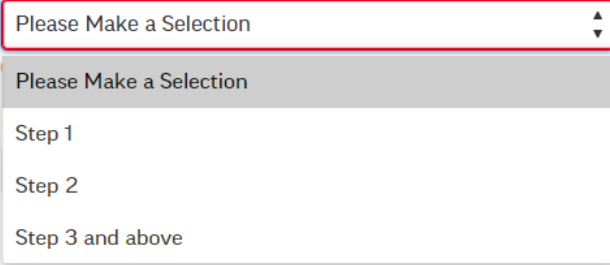
Please Make a Selection

Please Make a Selection

Step 1

Step 2

Step 3 and above



QUESTION: Do I need to complete this enrollment process each year?

ANSWER: NO. Membership is continuous.

QUESTION: How will my local know that I have joined?

ANSWER: A copy of your enrollment information will be sent to your local's membership team. They will be in touch with you with more information about the local.

QUESTION: What do I do if I'm having problems getting Join Now to work properly for me?

ANSWER: Try a different device or browser. NEA has designed the program to work with some of the most common phones and other devices but not all are compatible. NEA is continuously working to improve the user experience.

QUESTION: I received an "oops" or "error" message while trying to enroll. What do I do?

ANSWER: Give us a call at 603-224-7751.

QUESTION: I completed the process, but the system placed me in the incorrect local. What do I do?

ANSWER: Give us a call at 603-224-7751.