



JOIN NOW - FREQUENTLY ASKED QUESTIONS

QUESTION: What is Join Now?

ANSWER: Join Now is a new online membership enrollment process. New members can join using any device with an internet connection (cell phone, tablet, laptop). Join Now is easy, user-friendly, and no paper enrollment form is required. You will be automatically enrolled into our membership system. A copy of your enrollment information will be forwarded to your local association.

QUESTION: How do I get to Join Now?

ANSWER: You can access Join Now using this direct link: <https://join.nea.org/new-hampshire/> or by visiting the NEA-NH website at <https://neanh.org> and clicking Join Now from the membership tab.

QUESTION: Can I use the back arrow on my browser to return to the previous screen?

ANSWER: NO. If at any point during the process you need to return to a previous screen, use the navigation buttons (BACK or CONTINUE) provided at the bottom of each screen.

QUESTION: I'm a Certified Paraeducator. Should I choose Certified or ESP as my membership category?

ANSWER: Choose ESP to ensure membership in the correct local.

QUESTION: I can't find my position listed. What do I do?

ANSWER: Some positions may be hard to find. We've listed a few of the most common below. Choose the position closest to what you do. If you still need help, please give us a call at 603-224-7751.

If My Position Is This:	Choose This Position Category:	Choose This Primary Position:
Nurse (Cert/ESP)	Health Student Services	Registered Nurse, LPN, Medical Tech, or Nurse Asst
Librarian (Cert/ESP)	Academic Prof (Tching/Rsch)	Librarian/Media Specialist
Bus Driver (ESP)	Trans/Dlvry/Vhcl Mechanics	Bus/Truck/Van Driver
Literacy Coach (Cert)	Reading Specialist	Literacy Coach
Instructional Facilitator (Cert/ESP)	Classroom Teacher	Instructional Facilitator
Instructional Specialist (Cert/ESP)	Classroom Teacher	Instructional Specialist
Behavioral Specialist (Cert/ESP)	Health Student Services	Behavioral Specialist
Behavior Specialist (ESP)	Behavior Specialist	Behavior Specialist

QUESTION: How do I figure out the correct selection for Hours Worked?

ANSWER: Our chart refers to your individual contracted hours for the year. Most full-time, **school-year** ESPs are in the ESP 75% category.

PROFESSIONAL:

Hours Worked

Please Make a Selection

Please Make a Selection

Full Time

Half Time

Quarter Time

ESP:

Hours Worked

Please Make a Selection

Please Make a Selection

Full Time (>1700 hours)

Three Quarters Time (751 to 1700 hours)

Half Time (401-750 hours)

Quarter Time (400 and less hours)

QUESTION: What does Step 1 or Step 2 mean?

ANSWER: Step 1 = First Step or Starting Base Wage; Step 2 = Second Step or Second Year Negotiated Wage

Step

Please Make a Selection

Please Make a Selection

Step 1

Step 2

Step 3 and above

QUESTION: Do I need to complete this enrollment process each year?

ANSWER: NO. Membership is continuous.

QUESTION: How will my local know that I have joined?

ANSWER: A copy of your enrollment information will be sent to your local's membership team. They will be in touch with you with more information about the local.

QUESTION: What do I do if I'm having problems getting Join Now to work properly for me?

ANSWER: Try a different device or browser. NEA has designed the program to work with some of the most common phones and other devices but not all are compatible. NEA is continuously working to improve the user experience.

QUESTION: I received an "oops" or "error" message while trying to enroll. What do I do?

ANSWER: Give us a call at 603-224-7751.

QUESTION: I completed the process, but the system placed me in the incorrect local. What do I do?

ANSWER: Give us a call at 603-224-7751.